

1. **What is the purpose of filling out the form?**

The data provided in the form will be used for the delivery or local collection of the exclusive VIP merchandise purchased with the ticket.

2. **Where can I find the order number?**

The order number can be found in the title of the confirmation e-mail you received after your payment.

3. **When is the deadline for filling out the form?**

The form needs to be completed before 11:59 p.m. CEST on Tuesday, June 18, 2024.

4. **When will I receive my set of exclusive VIP merchandise?**

Delivery of VIP Package merchandise for the Taylor Swift | The Eras Tour will commence a few weeks prior to each show date. Non-residents of Poland will be contacted approximately one (1) week prior to the show date with additional local merchandise collection details.

5. **Can I change the shipping data?**

After you submit the form, you may not change the information you provided. Please make sure that the data provided is correct. We do not hold responsibility for inaccurate or invalid information provided when completing this form.

6. **I have purchased multiple tickets in one order. Can I provide more than one shipping address for my order?**

You can only provide one shipping address for your entire order. The sets purchased within one order will be sent in one package shipment.

7. **Can I have my VIP merchandise shipped to a temporary address in Poland, such as my hotel?**

Please note the shipping address you provide must be a permanent address. You are not permitted to utilize a temporary address such as a hotel address, or any other address you do not reside at permanently. If you are not a resident of Poland, then you must collect the VIP merchandise on-site. Non-residents of Poland will be contacted approximately one (1) week prior to the show date with additional local merchandise collection details.

8. **I have a customer account on eBilet.pl, I have filled in the primary delivery address there - do I have to fill out the VIP gadgets delivery form sent via e-mail?**

Yes, please fill out the VIP gadgets delivery form - only this data will be used for shipping.